Fixed Cost IT Support & Managed Services

Delivering IT Support from the heart of the County

About Us

Our Purpose

Managed IT's purpose in life is to make IT systems as reliable and effective as they possibly can be, so our clients can get on with growing their businesses. We do this by working in partnership with our clients. Partnership is what our business is all about and it's nice when we get comments from a client like "you're on our side". It's the long term relationship that is so important to the success of our clients and the success of Managed IT.

Technical expertise

Our world of IT is also one of constant change. This means that we have to keep on learning, just to stand still. Our technical staff devotes 10% of their work time to learning, often for Microsoft technical qualifications. Our dedication to learning delivers results for our employees, for Managed IT and for our clients. This marks us out from our competitors and it is reflected in Managed IT's status as a Microsoft partner and an Investor in People.

History

Managed IT was established by Paul Roche previously with Net Communications and over twenty years each experience in the ICT sector.

Further Information:

paul@managed.ie

Fast Responsive IT Support in Co. Wexford

Head Office
Enniscorthy Business Park,
Old Dublin Road, Enniscorthy
Co. Wexford

Phone: 053-9237650
Lo Call: 1890 845 355

Email: info@managed.ie

www.managed.ie

Managed IT
We're in IT together.

Enniscorthy Business Park,
Old Dublin Road,
Enniscorthy
Co. Wexford

Phone: 053-9237650

Lo Call: 1890 845 355

ICT support for Businesses in Co. Wexford

Reduce your ICT costs, increase security and reduce downtime with fixed cost monthly proactive IT Support.

Call 053-923760 for your assessment

We offer a one stop managed IT support with a difference:

- Control costs with an inclusive Flat Fee per Month contract
- Minimum contract length is only one month
- Unlimited on-site and unlimited off-site support
- 30 minute SLA response time
- Service excellence
- We partner with your case management provider
- Reduce your costs by 20%

In short we'll take care of everything, *'it's like having your own IT department'*

Backup & Security

Backup and security is critical for legal firms. We ensure:

- Full recovery within 4 hours
- Ensuring your network is safe and secure is a top priority.
- Reviewing your backup and security procedures

At Managed IT we have developed a series of best practice IT procedures for legal firms covering topics such as:

⇒ Password policies
⇒ Server backup and recovery
⇒ Virtual Private Network policies
⇒ Security logs
⇒ Network wireless and firewalls
⇒ Workstation antivirus and security software
⇒ Server room security

Five Reasons to Switch

1. **Honest** and **transparent** in business practices and advice

2. **Painless transitioning,** switching couldn't be easier

3. **Clear communication**, we'll always keep you in the loop

4. **Explain IT requirements** without intolerable jargon

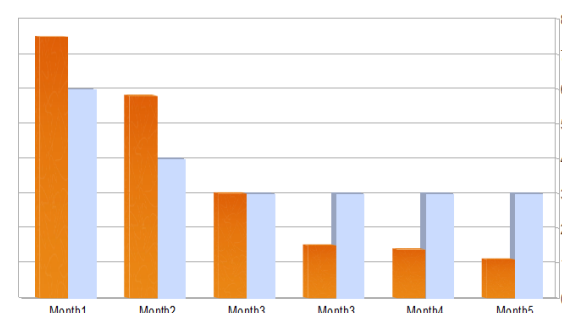5. **Satisfaction,** last month **95%** of our clients were happy

Ready to Switch?

Service Delivery Excellence

How we do it:
- Pro-active Monitoring
- Service Desk
- On-Site Visits
- Callouts as required

Our clients have:
- Direct access to dedicated engineer
- No impersonal call centre to go through
- No delays due to our local cover

Typical New Customer Pattern

Our Experience with SMEs in Finance

We understand what is important to businesses:

- Single IT partner who will take responsibility
- Working with case management & software providers
- Ensure full data security including remote access, iPads and Wi-Fi infrastructure and two factor tokens
- Disaster recovery and business continuity planning and auditing.
- Compliance
- Cloud infrastructure, Virtualisation and VDI

Have a look at our Law Society Case Study at www.managed.ie